

# UNITED STATES MRO MARKET TRENDS REPORT

2024



- Market Size & Trends
- Demand Forecasts by Product
- Segmentation by Product, Territory & End-Market Demand
- Competitive Landscape & Industry Concentration Analysis

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#### **About the Authors**

The analysis in this report and its underlying market segmentation framework was created by Thomas P. Gale, strategic advisor and former CEO of Modern Distribution Management, and analyst of U.S. MRO markets since 1984. It was produced under the MDM Research brand of Modern Distribution Management (www.mdm.com), the market research, analytics and media division of the National Association of Wholesaler-Distributors (NAW). Customized datasets and forecasting were developed by MDM Analytics Data Analyst Tim Walters.

Since 1967, MDM has been the definitive resource for distribution management best practices, business strategies, market trend analysis and intelligence. MDM Analytics provides proprietary market research, software and analytic services to profile market share and account potential for North American industrial and construction product markets. For more information, see page 59.

NAW is one of America's leading trade associations, representing the \$8-trillion wholesale distribution industry. NAW's mission is to deliver world-class programs and services to help the wholesale distribution industry's most dynamic companies succeed.

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Release version: November 2024

## **Highlights**

- This report gives marketers of industrial MRO, construction and facility maintenance supplies, electrical, electronics, commercial packaging and plastics products a tool to define market size, end-market segmentations and to evaluate relative growth opportunities across a range of MRO product portfolios.
- The U.S. market demand for MRO products in 2024 is estimated to total \$907 billion, according to analysis by MDM Research and MDM Analytics. North American MRO markets are highly fragmented. This report profiles five primary segments defined by product category; the first section provides an analysis of the total MRO market.

#### U.S. MRO Market Demand by Product Category Segment: 2024

Segment	Estimated Demand (\$ billions)	Section Page
1. Total MRO Markets Overview		5
2. Industrial MRO	5900	15
3. Construction/Facility MRO		25
4. Electrical MRO	5900	34
5. Electronics MRO		43
6. Commercial MRO	9300	50

- In spite of the extreme volatility of the global economy due to the impacts of the COVID-19 pandemic onset in the second quarter of 2020, U.S. MRO markets overall demonstrated their resiliency with a decline of 2.0% in 2020. This was followed by two years of double-digit growth, 12.5% in 2021 and 15.9% in 2022.
- U.S. MRO markets have now entered into a more stabilized phase. As inflationary and supply chain pressures
  eased, 2023 MRO markets experienced a slight 2.3% decline, with the 2024-2028 five-year compound annual
  growth rate estimated to be 2.8%.
- Industrial MRO products account for about one-third (\$303 billion) of the total \$907-billion annual U.S. MRO
  market size in 2024. It is the most fragmented sector in terms of products, market channels and customer
  segments. A discussion of market concentration across the competitive landscape of distribution is provided in
  the Industrial (p. 18) and Electrical (p. 36) sections of this report.
- MRO product marketers will find this report valuable to benchmark current core product portfolios with the segmentation profiles in this report, as well as identify growth opportunity across tangential products, customer segments and territories.

## **About This Report**

This report presents historical demand trends and forecasts for the U.S. Maintenance, Repair & Operations (MRO) product markets across the following dimensions:

- Market size & trends
- Segmentation by product category, geographic territory & end-market demand
- Demand forecasts by product category: 2017-2028
- Competitive landscape & concentration analysis for select sectors

#### **How to Use This Report**

This report is organized into six sections that profile five primary product category segments; the first section provides an analysis of the aggregated MRO market and its respective segments. These sections as well as the Table of Contents can be accessed via the hyperlinked bar at the top of this page and each page of every section. Just click on the section you'd like to view from any page in this report.

- 1. Total MRO Market: Overview of size, segmentation and channel dynamics for the following four sections.
- **2. Industrial MRO** product categories include a portfolio of consumable MRO products used in the manufacturing process. It includes safety products (see note below).
- **3. Construction/Facility MRO** product categories include those products used in new construction as well as repair and replace applications, including fasteners, contractor supplies, HVACR, plumbing and janitorial supplies. Facility maintenance is characterized as a service-providing industry under NAICS taxonomy.
- **4. Electrical MRO** product categories are grouped together even though they largely operate as discrete channels through distribution; see section 4 for a detailed explanation.
- **5. Electronics MRO** product categories are grouped together even though they largely operate as discrete channels through distribution; see section 4 for a detailed explanation.
- **6. Commercial MRO** product categories include packaging and plastics MRO products sold across all end markets, including service industries, information, technology and others.

Within each of the above sections, there are end-market demand segmentations at two-digit, three-digit and six-digit NAICS levels (see p. 7 for more detail on NAICS code structures). This end-market segmentation provides insight into the demand patterns of "crossover" product categories, such as safety, janitorial supplies and other MRO products consumed across all economic sectors.

A vast majority of MRO product consumption takes place across five high-level customer segments as defined by two-digit NAICS code: Mining, Quarrying and Oil & Gas Extraction (NAICS 21); Utilities (NAICS 22); Construction (NAICS 23); Manufacturing (NAICS 31-33); and Institutional/Commercial/Government (all other NAICS). Transportation and Warehousing (NAICS 48-49) and Wholesale Trade (NAICS 42) are also important end-market segments for select MRO products such as material handling equipment and other moving equipment replacement parts.

The North American Industry Classification System (NAICS) is the standard used by Federal statistical agencies in classifying business establishments for the purpose of collecting, analyzing and publishing statistical data related to the U.S. business economy. NAICS was developed under the auspices of the Office of Management and Budget (OMB), and adopted in 1997 to replace the Standard Industrial Classification (SIC) system.

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### Introduction

#### **Model Description**

Due to the highly fragmented nature of the U.S. economy in general and the spectrum of products sold through all channels, this report uses a customized segmentation taxonomy based primarily on the major two-digit consuming sectors for MRO products as outlined above.

However, because MRO products flow overwhelmingly through wholesale distribution channels — segmented primarily by product category portfolio, a more nuanced analytical framework is deployed in this report. This cross-sectional approach across product category and NAICS-defined end markets provides the most meaningful representation for how real-world MRO, aftermarket, repair & replace markets operate.

For that reason, the two-digit industry sector NAICS taxonomy is further subdivided based on how the primary vertical product-based distribution channels are defined (historically through the primary wholesale distribution associations



serving these respective vertical channels, i.e. ISA, NAED, STAFDA, HARDI, PTDA, NFPA, FPDA, NAHAD, ASA, MHEDA, NFDA, GAWDA, etc.)

This is far from a perfect science, and well-founded arguments can be made for using a simpler analytical approach based on either NAICS end-use market taxonomy or a strictly product-based analysis. We feel that the three-dimensional model serves the target audience for this report: marketers of MRO products,

regardless of channel position. It provides the best way to compare the shape of not only the linear Total Available Market size by customer segments, but the true three-dimensional nature of how these end markets are served across the range of traditional specialty and general-line wholesale distribution channels that developed the product portfolios these niche end-market consumers required.

These distribution verticals dominate how MRO products flow through the channel to end-market customers. This dynamic — unique to MRO product channels — offers deeper insight into what the competitive landscape looks like today, as well as a more accurate gauge of market potential and Addessable Market based on your channel position.

#### **UNDERSTANDING NAICS CODES**

The North American Industry Classification System (NAICS) has 20 primary two-digit Economic Sector codes. For example, all Construction businesses are under the NAICS two-digit code of 23. Your search begins with these first two numbers. The more numbers inputted up to six-digits, the narrower the search.

The NAICS hierarchy includes 96 three-digit Subsectors and 308 four-digit Industry Groups. There are 689 five-digit NAICS codes; at this level there is comparability in code and definitions for most of the NAICS sectors providing more Industry detail. In total, there are 1,012 six-digit level NAICS, which allows for the U.S., Canada and Mexico each to have Country-Specific detail. Each specific classification NAICS code drills down to a six-digit number.

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## Methodology

The data throughout this report represents estimated total consumption at the end-user level of MRO products in the U.S., according to MDM Analytics. These represent demand at the end-user level in U.S. dollars and include an estimated distributor margin based on specific product category. MDM Analytics estimates market demand at the end-user level using its proprietary predictive market model and a combination of government, private and industry databases.

MDM Analytics' methodology for estimating industrial and other MRO consumable products uses a combination of public and private databases to estimate a total market size as well as the segmented demand by end-use markets. The foundation for this approach is called ratio marketing/analysis, which uses an estimated annual dollar value consumption per employee to approximate total demand for a given product. These are validated periodically through independent market research, customer feedback and third-party benchmarking, through associations or other trade groups by industry.

Among the primary databases used to develop MDM Analytics' predictive market models:

- U.S. Census Bureau: Economic Census, Census of Manufactures
- U.S. Bureau of Economic Analysis
- Dun & Bradstreet (MDM licenses the North American D&B database for the model framework, with more than 18 million business location records, which it uses to create proprietary demand models)
- Bureau of Labor Statistics to validate labor market changes at a state level
- Specific available economic and market data for triangulation/validation

Starting with the U.S. Economic Census, conducted every five years, MDM Analytics is able to determine an estimated total production of a given product category. MDM Analytics then applies its defined algorithms, in part developed through government input-output tables measuring product flow through economy sectors, to define consumption by industry sector, as defined at the 6-digit NAICS code level. Then the total employment of that industry is divided into the total consumption to arrive at the dollar-per-employee ratio. By using all available data, many industry products can be profiled throughout the entire consuming NAICS codes. When verified against national commercial databases, 85-90 percent of the actual market can be defined.

MDM Analytics has developed key data components for deriving accurate market potential reports. The Economic Census database contains current information on total output for all key industrial goods. This "bottom-line" information represents the total value of an industry's output or production, and serves as a control point for subsequent modeling. To ensure consistency and verifiability, MDM Analytics employs information available through various data resources of the federal government. In addition, estimates for specific industries are refined through the use of private databases.

A secondary database allows MDM Analytics to track cross-industry transactional relationships. The foundation for this database is the benchmark Input-Output accounts for the United States produced by the Bureau of Economic Analysis (BEA). Input-Output (I-O) analysis examines the relationships between all industries within an economy, based on the relatively simple idea that the purchases, or inputs, of one industry are the sales, or output, of another industry. The I-O accounts reveal, for a given point in time, the consumption and identity of all commodities used by a given industry, and, conversely, the consumption and identity of all large industries using a given commodity.

It is this important property that enables MDM Analytics to determine how the production of specific industrial goods is distributed throughout the U.S. economy, and by extension of the model, to other countries as well. The manufacturing industries in the BEA's I-O accounts (i.e., sectors) are defined according to the NAICS taxonomy.

This same methodology is applied to Canada and Mexico to determine market potential by product category, defined territory and end-markets. The assumption is made that manufacturing processes are similar to those used in the United States, and that consumption patterns parallel those of the United States across all industries.

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The power of the MDM Analytics model is its ability to estimate demand based on the type of industry, either at a defined geographic level or at a specific account. This type of modeling allows for profiling the unique MRO consumption patterns of specific locations or territories based on the type of business.

To accomplish this, MDM Analytics licenses a subset of the North American Dun & Bradstreet database, which contains 20 million records of individual business locations, or accounts, including its NAICS identifying code and employee count.

Example: An automotive manufacturing plant, NAICS 336111, has 1000 employees. The MDM Analytics model estimates that this type of NAICS manufacturing process consumes \$95 of coated abrasives per employee per year. Therefore, this plant's estimated consumption of coated abrasives annually is \$95,000 per year.

Because MDM Analytics defines estimated potential at the account level, it is possible to aggregate these data estimates to specific geographic territories, and identify the unique demand patterns based on the types of businesses that are located in a specific area. Additionally, it is possible to use this model to estimate share of spend with existing accounts, as well as identify target accounts, and rank them based on their estimated annual spend on specific product categories.

#### **Product Category Definition**

MDM Analytics defines the U.S. market based on a portfolio of 39 major MRO product categories and 122 subcategories (see category list on p. 9 and complete subcategory lists at beginning of each report section). Each of the product categories are built using the North American Product Classification System (NAPCS) taxonomy and data from the Economic Census and Annual Survey of Manufactures collected by the U.S. Census Bureau.

The North American Product Classification System (NAPCS) is a comprehensive, market- or demand-based, hierarchical classification system for products (goods and services) that (a) is not industry-of-origin based but can be linked to the NAICS industry structure, (b) is consistent across the three North American countries, and (c) promotes improvements in the identification and classification of service products across international classification systems, such as the Central Product Classification System (CPCS) of the United Nations.

#### **DEFINING MRO**

This report defines "MRO" in the broadest of terms. The acronym is used to describe Maintenance, Repair and Operations products – typically consumable products used in the day-to-day operations of businesses and facilities. MRO products are used in production and plant maintenance and may include maintenance supplies (such as cleaning materials), parts or consumables used during production (such as lubricants, safety equipment or tools).

This report includes what are commonly termed as "new" and "repair/replace" products typically sold into construction end markets. These terms are often used to segment the demand patterns and customer segments for HVACR, plumbing, electrical and other construction supplies.

Traditionally, companies have not paid as much attention to the procurement of these materials as they have to OEM (Original Equipment Manufacturing) materials or parts and components that are assembled to create a finished product. However, in a trend that began with the Great Recession between 2007-2009, the longest recession since World War II, customers increasingly have managed indirect purchases more strategically. Wholesale-distributors have correspondingly capitalized on this shift to provide value-added services that help customers save money and improve processes surrounding MRO procurement.

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## **U.S. Market: Total MRO**

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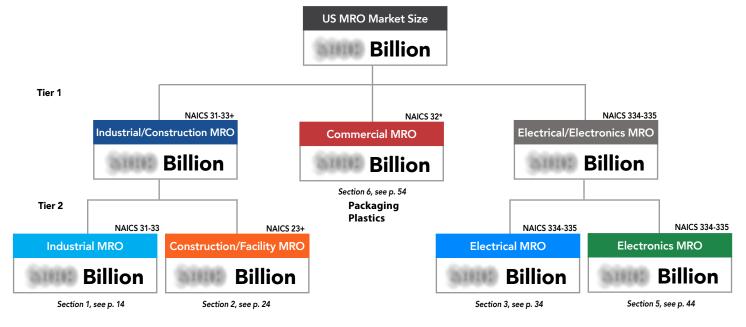


### **Market Size & Trends**

Demand for maintenance, repair and operations (MRO) products in the U.S. is estimated to total \$907 billion in 2024 across five major product market sectors: Industrial, Construction/Facility, Electrical, Electronics and Commercial MRO. As shown below, this report sizes and segments the end-user market demand for MRO products across two tiers.

The first-tier segmentation divides the MRO market into three broad categories: Industrial/Construction MRO, Commercial MRO and Other MRO. The second-tier segmentation refines these into four discrete channels that reflect – as closely as possible in a highly fragmented market environment – the channel dynamics and primary customer end markets for these products.

The following four sections of this report provide comprehensive segmentations by product category, end markets and territory for each of the Tier 2 segments profiled below. The rationale for this schematic segmentation follows.



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#### Industrial

Abrasives
Brushes-Industrial
Chemicals
Controls-Industrial
Cutting Tools
Fluid Power
Hand Tools
Industrial PVF
Machine Tool Accessories
Material Handling
Power Tools
Power Transmission
Rubber Products
Safety
Saws

Welding Equipment & Gases

#### Construction/Facility

Fasteners HVACR Plumbing Supplies Construction PVF Janitorial Supplies Contractor Supplies Paint-Maintenance Brushes-Maintenance

#### **Electrical**

Switchgear, Transformers & Generator Sets Wire & Circuit Protection Light Bulbs & Fixtures DataComm

#### Electronics

Components Modules Controls-PLCs General Industrial Controls-Specialty Industrial Monitoring Panel Equipment Assembly Tools-Electrical/ Electronics Test Instruments-Portable/ Bench

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The five discreet MRO sectors profiled in this report are defined by their specific product category portfolios. These are defined broadly on the previous page, and in more granular detail within each report section. While there is no industry standard, MDM Analytics has served for decades as a defining reference for industry associations and national distributors to size and segment these markets by product category, territory and end-market customer segments.

The schematic structure was created to show the relationships between closely aligned sectors, as well as the relative size of each. For example, there is close alignment between industrial and construction/facility maintenance product sectors. The same is true for electrical and electronics product channels. Commercial MRO profiles two distinct product categories — Packaging and Plastics — that have very distinct demand profiles by industry sector. And as noted later in this section, the walls that used to define these discreet market channels have been increasingly breached as distributors and alternate channels pursue category expansion strategies.

Within Industrial/Construction MRO sectors, there have been strong cross-sell and line expansion trends across the more highly commoditized safety, JanSan and general MRO supplies categories. Across Electrical/Electronics segments, increased demand for automation has similarly driven line expansion across all Tier 2 MRO product sectors.

The impacts of these cross-sector trends can be analyzed in this report as many products classified in one of the five sectors have significant crossover demand patterns. For example, cutting tools, abrasives, safety PPE products and others — classified under Industrial MRO — are heavily consumed across construction and facility maintenance customer segments. The estimated demand patterns for these types of products are included in the segmentation profiles throughout this report.



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Source: MDM Analytics

#### U.S. Total MRO Products Trends & Forecast: 2017-2028

MRO markets experienced the most extended period of volatility in the five-year period from 2019-2024 since the Great Recession of 2007-2009. A combination of pandemic shutdowns, exponential demand for PPE products, the fastest recovery on record and ongoing supply chain, employment and inflation pressures have created a significantly altered landscape. However, a more stable market environment is expected over the next five years as the forecast table above illustrates.

MDM Research produces a two-year quarterly forecast and monthly wholesale distribution revenue data by specific NAICS sector. The most recent quarterly forecast (Q3 2024) for Machinery, Equipment and Supplies Merchant Wholesalers (NAICS 4238) indicates overall low single-digit growth through the end of 2025. These businesses include the core industrial, construction and facilities maintenance product categories, and distribute machinery, equipment and supplies for construction, mining, farms, gardens, industries, service establishments and transportation.

#### U.S. Industrial MRO (NAICS 4238) Distribution Revenue Trends & Forecast: 2022-2025 (YoY)



Source: MDM Research; U.S. Census Bureau, Monthly Wholesale Trade; 2024 MDM Economic Outlook Report; Forecasts developed by the Business Research Division, Leeds School of Business, University of Colorado.

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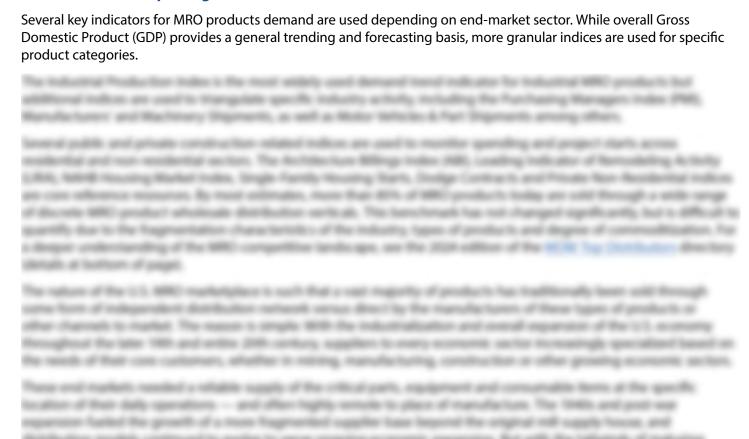
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## **Industry Structure & Channel Dynamics**

This report provides a comprehensive demand analysis of the U.S. MRO market in 2024 and forecast through 2028. To fully understand the state of MRO market dynamics today, a deeper analysis is presented here of the competitive landscape, evolution and challenges to traditional MRO product channels.

#### **Demand Factors Impacting U.S. MRO Markets**



#### **MDM 2024 Top Distributors Report**

MDM's annual Top Distributors directory illustrates the industry's largest North American-based distributors of industrial, commercial and building supply products, ranked by their fiscal revenue within 20 different product verticals. Industrial MRO is one of these verticals, with its ranked list numbering out to 25 distributors. W.W. Grainger has cemented its position atop this MRO list ever since the feature provided a dedicated list for the vertical in 2020.

MDM's Top Distributors — its 15th annual edition — can be found and downloaded at <a href="https://www.mdm.com/top-distributors">www.mdm.com/top-distributors</a>.

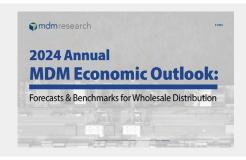
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#### **Employment Size Segmentation of Wholesale Distribution Companies (Firms)**



Source: MDM Research; U.S. Census Bureau, 2021 County Business Patterns; 2024 MDM Economic Outlook Report; Business Research Division, Leeds School of Business, University of Colorado.



#### **2024 MDM Economic Outlook Report**

For a more complete view of the entire \$8-trillion U.S. wholesale distribution industry profiled in the chart above, refer to the 2024 MDM Economic Outlook Report, which provides financial and firmographic benchmarks for the 19 major sectors and 109 subsectors of wholesale distribution.

TOTAL MRO

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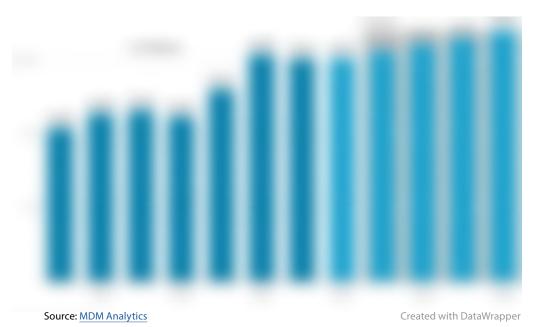
## **U.S. Market: Industrial MRO**



### **U.S. Industrial MRO Products** Trends & Forecast: 2017-2028

This section sizes and segments the U.S. Industrial MRO market as defined by the 16 product categories and 74 subcategories listed on the following page. MDM Analytics builds its product categories based on the North American Product Classification System (NAPCS) taxonomy and periodic survey data by the U.S. Census Bureau to inform its market size and segmentation modeling.

#### U.S. Industrial MRO Products Trends & Forecast: 2017-2028



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## **Industrial MRO Product Category Profile**

The Industrial MRO product portfolio, as defined for this report, is composed of a broad set of consumable product categories and tools. While there is no offical industry standardization, MDM Analytics for decades has provided benchmark datasets and product category definitions that industry associations, consulting firms and leading national distributors have used to profile the size and segmentation characteristics of specific MRO product market channels.

#### **Abrasives**

Abrasives Grain-Grit-Shot Abrasives Coated Abrasives Super Abrasives Bonded

#### **Brushes**

Brushes General Maintenance Brushes Industrial

#### **Chemicals**

Adhesives MRO
Packaging-Adhesives
Petro Refined Lubricants
Petro Hydraulic Oils
Petro Industrial Oil & Grease
Petro Metal Cutting
Petro Metal Forming
Petro Surface Coatings
Sealants MRO

#### **Controls & Gauges**

Controls Genl. Industrial Eqpt. MRO Controls Process Instruments MRO Gauges Industrial Instrument MRO

#### **Cutting Tools**

Tools Cutting-Carbide
Tools Cutting-High Speed Steel

#### **Fluid Power**

Hydraulic Pumps-Motors MRO Hydraulic Cylinders MRO Hydraulic Valves-Filters-Misc MRO Pneumatic Cylinders MRO Pneumatic Valves-FRLs MRO Pumps Industrial MRO

#### **Hand Tools**

Tools Files Tools General Hand Tools Hand-Precision Measurement Tools Storage

#### **Industrial Pipes, Valves, Fittings**

PVF Metal MRO Industrial Valves Control Valves

#### **Machine Tool Accessories**

**Machine Tool Accessories** 

#### **Material Handling**

Hoists, Cranes & Monorails Conveyors-Conveying Equipment Casters Industrial MRO Shelving Racks-Lockers-Benches Wire Rope and Slings

#### **Power Tools**

Compressors Industrial All Tools Power-Air Tools Power-Electric

#### **Power Transmission**

**Bearings Ball MRO Bearings Mounted MRO Bearings Roller MRO** Chain Link MRO Chain Roller MRO Clutches & Brakes MRO Controls Motor & Drive MRO Controls Variable Speed Drives MRO Couplings Flexible MRO Gauges Industrial Instrument MRO Gear Drives & Speed Reducers MRO Linear Accessories MRO Linear Actuators & Positioners MRO Motors Fractional HP MRO Motors Integral HP MRO **Sheaves MRO** Sprockets MRO

#### **Rubber Products**

Belting Conveyor Flat MRO
Belts Transmission MRO
Gaskets & Packings MRO
Hose Hydraulic MRO
Hose Industrial MRO
O-Rings MRO
Pneumatic Tube & Ftgs
Seals Mechanical-Automotive MRO
Seals Mechanical-Industrial MRO

#### Safety

Safety PPE Safety Test-Eqpt and Respirators

#### Saws

Saw Blades

#### **Welding Equipment & Gases**

Gases Industrial Non-Welding Gases Industrial Welding Welding Eqp Cstn&Maint MRO

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL EL

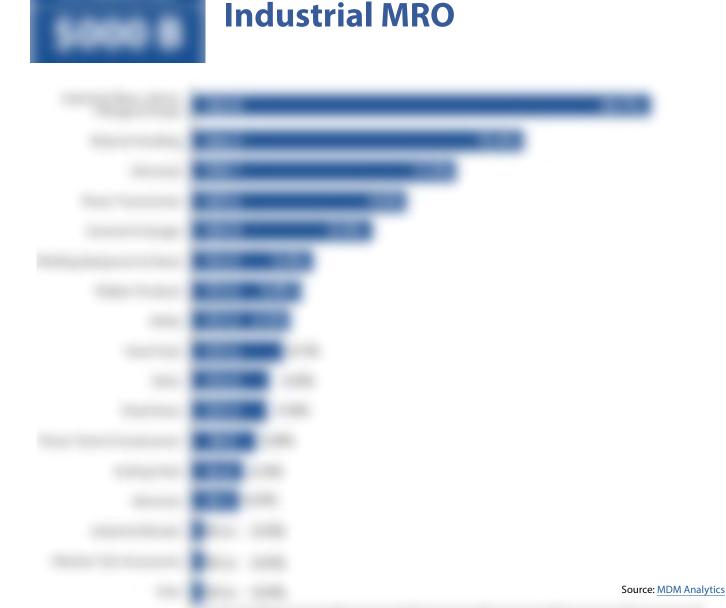
**ELECTRONICS** 

COMMERCIAL

## **Product Category Segmentation**

The dollar value for the Industrial MRO product categories defined on the previous page and their relative percentage contribution to the estimated U.S. market size of \$303 billion are presented below.

Note that many product categories represented here also have significant demand profiles across the other MRO categories and end markets included in this report. For example, safety PPE, abrasives, cutting tools, power and hand tools are consumed heavily across construction and facility management end markets. The following pages in this section present segmentation analysis of the major consuming end markets for all Industrial MRO product categories, including manufacturing, construction and commercial sectors, as well as geographic segmentation by region and state.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

### **U.S. Market Concentration**

The following analysis provides an estimate of market share concentration in the U.S. Industrial MRO market sector, as defined by the product categories on the previous page. The top five Industrial MRO distributors, as ranked in MDM's 2024 Top Distributors ranking, represent approximately a 16% share of the addressable MRO market in 2024.



## **Industrial MRO**



CONTENTS TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL / E

ELECTRONICS

COMMERCIAL



## Industrial End Markets Segmentation (2-Digit NAICS)



Source: MDM Analytics

Created with DataWrapper

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL /

**ELECTRONICS** 

COMMERCIAL

## **Top 20 End Market Segmentation (3-Digit NAICS)**

The following table segments estimated annual demand (2024 baseline) at the 3-digit NAICS end-user level for the top 20 industries across all economic sectors consuming Industrial MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL / ELE

ELECTRONICS

COMMERCIAL

## **Top 20 Manufacturing End Market Segmentation** (6-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 6-digit NAICS end-user level for the top 20 manufacturing sectors (NAICS 31-33) consuming Industrial MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)

TOTAL MRO

**INDUSTRIAL** 

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

### **Top 10 Construction End Market** (6-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 6-digit NAICS end-user level for the top construction sectors (NAICS 23) consuming Industrial MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.



Source: MDM Analytics

## **Top 5 Commercial End Market** (6-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 6-digit NAICS end-user level for the top 5 commercial sectors (all other NAICS) consuming Industrial MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)
-	Service Model of and Surge of Brogiste.	-

## Market Segmentation by U.S. Region

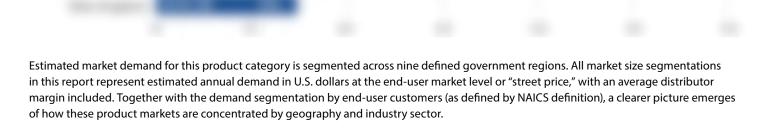
The following table segments estimated annual demand (2024 baseline) at the end-user level by U.S. region of Industrial MRO products in the U.S. based on the industrial MRO market size of \$303 billion. These estimates represent purchases at the end-user level in U.S. dollars and include the distributor margin. IMI estimates market demand at the end-user level using its proprietary predictive market model and a combination of government, private and industry databases.

#### U.S. Industrial MRO Products Regional Market Analysis (\$B)

Source: MDM Analytics

**CONTENTS** 





#### States included in each of the nine U.S. regions, as defined by the U.S. Census Bureau:

#### **East North Central**

Illinois, Indiana, Michigan, Ohio, Wisconsin

#### **South Atlantic**

Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia

#### **West South Central**

Arkansas, Louisiana, Oklahoma, Texas

#### **Pacifi**

Alaska, California, Hawaii, Oregon, Washington

#### **Middle Atlantic**

New Jersey, New York, Pennsylvania

#### **West North Central**

Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota

#### **South East Central**

Alabama, Kentucky, Mississippi, Tennessee

#### Mountain

Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming

#### **New England**

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

## Market Segmentation by U.S. State

The following shows the consumption of Industrial MRO products at the end-user level by state.

State	Est. Demand (millions)	State	Est. Demand (millions)
No.	1000	Tomac Red	-

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

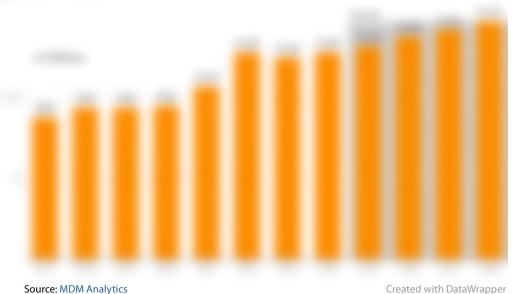
## **U.S. Market:**

## **Construction/Facility Maintenance MRO**

## **U.S. Construction/Facility Maintenance MRO Products Trends & Forecast: 2017-2028**

This section sizes and segments the U.S. Construction/Facility Maintenance MRO market as defined by the six product categories and component subcategories listed on the following page. MDM Analytics builds its product categories based on the North American Product Classification System (NAPCS) taxonomy and periodic survey data by the U.S. Census Bureau to inform its market size and segmentation modeling.

#### U.S. Construction/Facility Maintenance MRO Products Trends & Forecast: 2017-2028



Created with DataWrapper

#### CONSTRUCTION/FACILITY MRO SECTION CONTENTS

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hy State	3.

mdm research

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

## **Construction/Facility Maintenance MRO Product Category Profile**

The product portfolio defined below was developed to create a discrete Construction/Facility Maintenance MRO profile — a core product assortment consumed primarily by contractor and facility maintenance end-user markets. Many product categories profiled in the Construction/Facility Maintenance MRO section of this report are also core product categories consumed in industrial and other MRO end markets.

As noted elsewere, this report defines "MRO" in the broadest of terms. The acronym is used to describe Maintenance, Repair and Operations products — typically consumable products used in the day-to-day operations of businesses and facilities. MRO products are used in production and plant maintenance and may include maintenance supplies (such as cleaning materials), parts or consumables used during production (such as lubricants, safety equipment or tools).

This report includes what are commonly termed as "new" and "repair/replace" products typically sold into construction end markets. These terms are often used to segment the demand patterns and customer segments for HVACR, plumbing, electrical and other construction supplies.

There is no standardized definition for MRO market channels. The Construction/Facility Maintenance MRO portfolio below is heavily weighted by the HVACR product category, which represents 43% of the total grouping of products profiled in this section, as detailed on the following page. For that reason, the market segmentation pages that follow are skewed proportionately to the end markets that consume HVACR products.

Overall, the combination of HVACR, JanSan (24%) and Plumbing (24%) products comprise more than 90% of the Construction/Facility Maintenance MRO portfolio created for this report to analyze the distinct characteristics of these end markets compared to the industrial end-markets profiled in the previous section.

Contact MDM Analytics to discuss more granular market segmentation and account potential profiling by specific product category and customized product portfolios.

#### Heating/Ventilation/Air Conditioning/Refrigeration (HVACR)

New construction and repair/replace heating equipment, heat transfer equipment, warm air furnaces, unitary air conditioners, air source heat pumps, AC/warm air heating equipment, other misc refrigeration and air-conditioning equipment

New construction and repair/replace commercial/industrial refrigeration, related equipment; heat transfer equipment, compressors and units, parts and accessories for air-conditioning and heat transfer equipment, condensing units and all refrigerants, except ammonia

#### **Janitorial Supplies**

Soaps and detergents, industrial/ commercial/institutional; sanitary tissues paper products; specialty cleaning/ sanitation products; polyethylene refuse bags; broom, brush and mops; vacuum cleaners; brushes, brooms and mops

#### **Plumbing Products**

New construction and repair/replace plumbing fixtures, fittings, other metal valve and pipe fittings; plastics plumbing fixtures, pipe and fittings; vitreous china fixtures

#### **Fasteners**

Fasteners Non-Threaded MRO Fasteners Threaded MRO

#### Chemicals

Paint-Maintenance MRO Paint-Spray Equipment MRO

#### **Contractor Supplies**

Rope, shovels, ladders, other

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

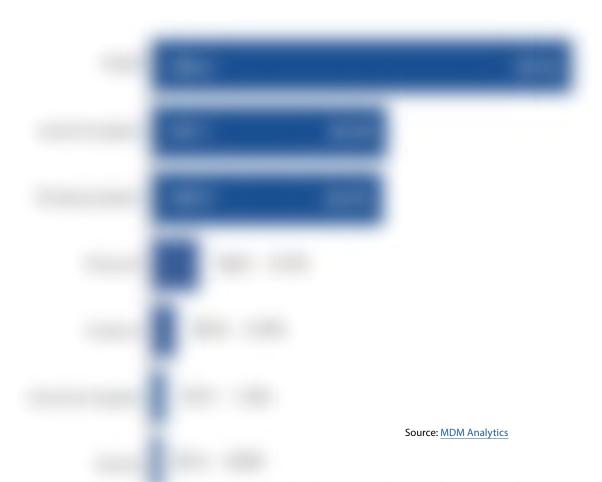
## **Product Category Segmentation**

The dollar value for the Construction/Facility Maintenance MRO product categories defined on the previous page and their relative percentage contribution to the estimated U.S. market size of \$128 billion are presented below.

Note that many product categories represented here also have significant demand profiles across the other MRO categories and end markets included in this report. For example, safety PPE, abrasives, cutting tools, power and hand tools are consumed heavily across construction and facility management end markets. The following pages in this section present segmentation analysis of the major consuming end markets for all Industrial MRO product categories, including manufacturing, construction and commercial sectors, as well as geographic segmentation by region and state.



## **Construction/Facility MRO**



mdm research

TOTAL MRO



ELECTRICAL

## End Market Segmentation (2-Digit NAICS)

Construction/Facility Maintenance MRO products, as defined in this report, are consumed across every end-market sector of the economy. The 2-digit NAICS segmentation on this page estimates the annual market size (2024 baseline) across the three major industry sectors.

As noted on p. 15, many Industrial MRO product categories also have significant demand profiles across the other MRO categories and end markets included in this report. For example, safety PPE, abrasives, cutting tools, power and hand tools are consumed heavily across construction and facility management end markets.

#### Construction/Facility Maintenance MRO End Markets Segmentation (2-Digit NAICS)



**Source: MDM Analytics** Created with DataWrapper

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL ELEC

**ELECTRONICS** 

COMMERCIAL

## Top 20 End Market Segmentation (3-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 3-digit NAICS end-user level for the top 20 industries across all economic sectors consuming Construction/Facility MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL | ELECTRONICS

COMMERCIAL

## **Top 20 Construction End Market Segmentation (6-Digit NAICS)**

The following table segments estimated annual demand (2024 baseline) at the 6-digit NAICS end-user level for the top 20 Construction sectors (NAICS 23) consuming Construction/Facility MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)

mdm research

TOTAL MRO

INDUSTRIAL

## Top 10 Manufacturing End-Markets (31-33)

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 construction (NAICS 31-33) industries consuming Construction/Facility Maintenance MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.



Source: MDM Analytics

## **Top 10 Other End-Markets**

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 Other (by NAICS) industries consuming Construction/Facility Maintenance MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.

NAICs	End-Market	Est. Demand (millions)
-	Service Medical and Support Supports	-

mdm research

## Market Segmentation by U.S. Region

The following table segments estimated annual demand (2024 baseline) at the end-user level by U.S. region of Construction/Facility Maintenance MRO products in the U.S. based on the segment MRO market size of \$128 billion. These estimates represent purchases at the end-user level in U.S. dollars and include the distributor margin. MDM Analytics estimates market demand at the end-user level using its proprietary predictive market model and a combination of government, private and industry databases.

#### U.S. Construction/Facility MRO Regional Market Analysis (\$B)

Source: MDM Analytics





States included in each of the nine U.S. regions, as defined by the U.S. Census Bureau:

#### **East North Central**

Illinois, Indiana, Michigan, Ohio, Wisconsin

#### **South Atlantic**

Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia

#### **West South Central**

Arkansas, Louisiana, Oklahoma, Texas

#### Pacific

Alaska, California, Hawaii, Oregon, Washington

#### **Middle Atlantic**

New Jersey, New York, Pennsylvania

#### **West North Central**

Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota

#### **South East Central**

Alabama, Kentucky, Mississippi, Tennessee

#### Mountain

Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming

#### **New England**

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL | ELECTRONICS

COMMERCIAL

## Construction/Facility MRO Consumption by U.S. State

The following table segments estimated annual demand (2024 baseline) by state consuming Construction/Facility Maintenance MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL ELECTRONICS

COMMERCIAL

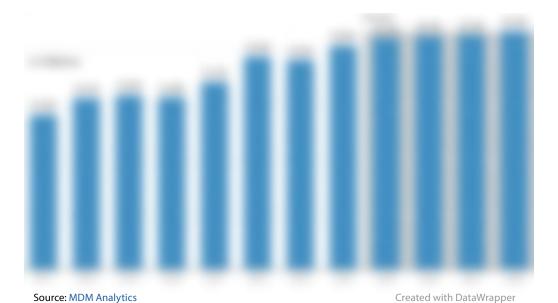
## **U.S. Market: Electrical MRO**



## **U.S. Electrical MRO Products Trends & Forecast: 2017-2028**

This section sizes and segments the U.S. Electrical MRO market as defined by the two major product categories of Electrical and DataComm composed of the 15 product subcategories listed on the following page. MDM Analytics builds its product categories based on the North American Product Classification System (NAPCS) taxonomy and periodic survey data by the U.S. Census Bureau to inform its market size and segmentation modeling.

#### U.S. Electrical MRO Products Trends & Forecast: 2017-2028



Demand for Electrical MRO products in the U.S. totaled \$205 billion in 2024, according to estimates by MDM Analytics. After strong rebound growth in 2022, demand has stabilized and forecast to grow from \$205 billion in 2024 to \$218 billion in 2028, a compound annual growth rate (CAGR) of 1.5%.

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TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

## **Electrical MRO Product Category Profile**

The product categories on this page represent a core portfolio of electrical and datacomm products used to define the U.S. market size. Note that certain product categories traditionally sold through electrical distribution channels are not included in this electrical product portfolio. Examples include motors and controls, which are profiled in the Industrial MRO section of this report.

Other research entities estimate the U.S. electrical product Total Addressable Market size in the range of \$250 billion. The rationale MDM Analytics applies across all MRO product sectors is a conservative one to define a core set of common products to establish reliable comparative benchmarks. As discussed in the market concentration analysis on the following page, the market leaders differentiate in their relative market focus as well as the product portfolio strengths they strategically build to serve these diverse market segments.

From our perspective, adopting a core product portfolio methodology yields a more accurate analytical tool to define market size, end-market segmentations and to evaluate Total Available Market (TAM), Serviceable Available Market (SAM), and Serviceable Obtainable Market (SOM).

#### **DataComm**

Computers Business MRO Computers & Peripherals Computers Processing MRO DataComm Equipment MRO Wire DataComm MRO Wire Small Diameter MRO

## Switchgear, Transformers & Generator Set - Power Supply

Switchgear Equipment
Transformers Power
Generator Set-Power Supply

#### **Wire & Circuit Protection**

Circuit Protection Devices
Wiring Devices Current
Wiring Devices Non-Current
Wire & Cable

#### **Light Bulbs & Light Fixtures**

Light Fixtures Light Bulbs

## **Product Category Segmentation**

The dollar value for the Electrical MRO product categories defined above and their relative percentage contribution to the estimated U.S. market size of \$205 billion are presented below.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

### **U.S. Market Concentration**

MDM Analytics estimates the U.S. Electrical MRO core products market at \$205 billion in 2024, with the top five U.S. electrical distributors, as ranked in MDM's 2024 Top Distributors ranking, holding an approximate 34% market share overall. Electrical product channels are typically defined across new construction, repair and replace, and MRO products sold into industrial, construction, utility, commercial and institutional market sectors.



**TOTAL MRO** 

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

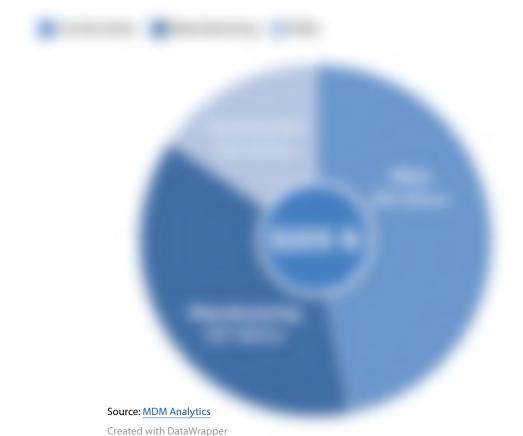
COMMERCIAL

### End Market Segmentation (2-Digit NAICS)

Electrical MRO products are consumed across every end-market sector of the economy, not just core construction, industrial and manufacturing entities. The 2-digit NAICS segmentation on this page estimates the annual market size (2024 baseline) across the three major consuming industry sectors.

As noted, many MRO product categories also have significant demand profiles across the other MRO categories and end markets included in this report. For example, motors are a highly fragmented product category from fractional to integral horsepower, with specific demand profiles across power transmission, electrical and facility maintenance applications. For consistency, this report has categorized certain proudct categories within a single section; motors are profiled in the Industrial MRO section.





#### **DATA METHODOLOGY NOTE**

The data throughout this report represents estimated total consumption at the end-user level of MRO products in the U.S., according to MDM Analytics. These represent estimated purchases at the end-user level in U.S. dollars and include an estimated distributor margin based on specific product category. MDM Analytics estimates market demand at the end-user level using its proprietary predictive market model and a combination of government, private and industry databases.

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

### **Top 20 End Market Segmentation (3-Digit NAICS)**

The following table segments estimated annual demand (2024 baseline) at the 3-digit NAICS end-user level for the top 20 industries across all economic sectors consuming Electrical MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)
-	Specially from Contraction	-

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

# **Top 20 Manufacturing End Market Segmentation** (6-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 6-digit NAICS end-user level for the top 20 Manufacturing sectors (NAICS 31-33) consuming Electrical MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

### **Top 10 Construction End-Markets (31-33)**

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 Construction (NAICS 23) industries consuming Electrical MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.

NAICs	End-Market	Est. Demand (millions)

Source: MDM Analytics

### **Top 10 Other End-Markets**

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 Other (all other NAICS) industries consuming Electrical MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.

Source: MDM Analytics

NAICs End-Market Est. Demand (millions)

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

**ELECTRONICS** 

COMMERCIAL

## Market Segmentation by U.S. Region

The following table segments estimated annual demand (2024 baseline) at the end-user level by U.S. region of Electrical MRO products in the U.S. based on the Electrical MRO market size of \$205 billion. These estimates represent purchases at the end-user level in U.S. dollars and include the distributor margin. MDM Analytics estimates market demand at the end-user level using a proprietary market model and a combination of government, private and industry databases.

### U.S. Electrical MRO Products Regional Market Analysis (\$B)

Source: MDM Analytics



#### States included in each of the nine U.S. regions, as defined by the U.S. Census Bureau:

#### **East North Central**

Illinois, Indiana, Michigan, Ohio, Wisconsin

#### **South Atlantic**

Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia

#### **West South Central**

Arkansas, Louisiana, Oklahoma, Texas

#### Pacific

Alaska, California, Hawaii, Oregon, Washington

#### **Middle Atlantic**

New Jersey, New York, Pennsylvania

#### **West North Central**

Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota

#### **South East Central**

Alabama, Kentucky, Mississippi, Tennessee

#### Mountain

Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming

#### **New England**

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

### Market Segmentation by U.S. State

The following table segments estimated annual demand (2024 baseline) by state consuming Electrical MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

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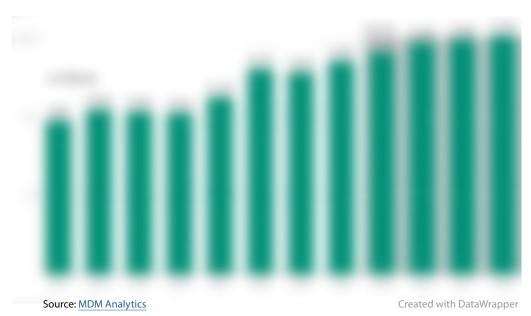
## **U.S. Market: Electronics MRO**



### **U.S. Electronics MRO Products Trends & Forecast: 2017-2028**

This section sizes and segments the U.S. Electronics MRO market as defined by the six product subcategories listed on the following page. MDM Analytics builds its product categories based on the North American Product Classification System (NAPCS) taxonomy and periodic survey data by the U.S. Census Bureau to inform its market size and segmentation modeling.

### U.S. Electronics MRO Products Trends & Forecast: 2017-2028



Demand for Electronics MRO products in the U.S. totaled \$136 billion in 2024, according to estimates by MDM Analytics. After strong rebound growth in 2022, demand has stabilized and forecast to grow from \$136 billion in 2024 to \$152 billion in 2028, a compound annual growth rate (CAGR) of 2.8%.

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mdm research

## **Electronics MRO Product Category Profile**

This section sizes and segments the U.S. Electronics MRO market as defined by the six electronics product categories listed on this page. MDM Analytics builds its product categories based on the North American Product Classification System (NAPCS) taxonomy and periodic survey data by the U.S. Census Bureau to inform its market size and segmentation modeling.

#### **Electronics MRO**

Components Modules Controls-PLCs General Industrial Controls-Specialty Industrial Tools Assembly–Electrical/Electronics Test Instruments-Portable/Bench Monitoring Panel Equipment



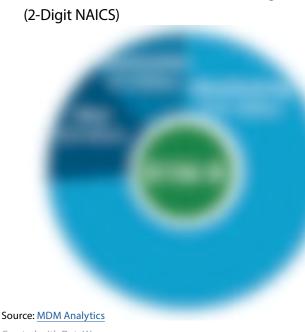
### **Product Category Segmentation**

The dollar value for the Electronics MRO product categories defined on the previous page and their relative percentage contribution to the estimated U.S. market size of \$136 billion are presented below.

### **End Market Segmentation** (2-Digit NAICS)

Electronics MRO products are consumed across every endmarket sector of the economy, not just core construction, industrial and manufacturing entities. The 2-digit NAICS segmentation on this page estimates the annual market size (2024 baseline) across the three major consuming industry sectors.

**Electronics MRO End Markets Segmentation** 



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TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

### **Top 20 End Market Segmentation (3-Digit NAICS)**

The following table segments estimated annual demand (2024 baseline) at the 3-digit NAICS end-user level for the top 20 industries across all economic sectors consuming Electronics MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)
-		

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

# **Top 20 Manufacturing End Market Segmentation** (6-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 6-digit NAICS end-user level for the top 20 Manufacturing sectors (NAICS 31-33) consuming Electronics MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL EL

**ELECTRONICS** 

COMMERCIAL

### **Top 10 Construction End-Markets**

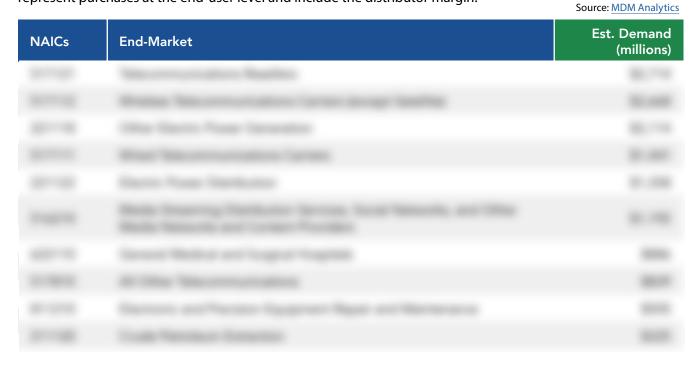
The following data represent consumption at the 6-digit NAICS end-user level for the top 10 Construction (NAICS 23) industries consuming Electronics MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.



Source: MDM Analytics

### **Top 10 Other End-Markets**

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 Other (all other NAICS) industries consuming Electronics MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

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**ELECTRONICS** 

COMMERCIAL

## Market Segmentation by U.S. Region

The following table segments estimated annual demand (2024 baseline) at the end-user level by U.S. region of Electronics MRO products in the U.S. based on the Electronics MRO market size of \$136 billion. These estimates represent purchases at the end-user level in U.S. dollars and include the distributor margin.

### U.S. Electronics MRO Products Regional Market Analysis (\$B)

Source: MDM Analytics



#### States included in each of the nine U.S. regions, as defined by the U.S. Census Bureau:

#### **East North Central**

Illinois, Indiana, Michigan, Ohio, Wisconsin

#### **South Atlantic**

Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia

#### **West South Central**

Arkansas, Louisiana, Oklahoma, Texas

#### Pacific

Alaska, California, Hawaii, Oregon, Washington

#### **Middle Atlantic**

New Jersey, New York, Pennsylvania

#### **West North Central**

Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota

#### **South East Central**

Alabama, Kentucky, Mississippi, Tennessee

#### Mountain

Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming

#### **New England**

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

### Market Segmentation by U.S. State

The following table segments estimated annual demand (2024 baseline) by state consuming Electronics MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

# **U.S. Market: Commercial MRO**

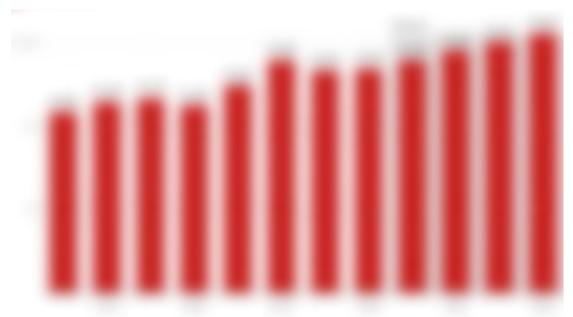
**SECTION 6** 



# U.S. Commercial MRO Products Trends & Forecast: 2017-2028

This section sizes and segments the U.S. Commercial MRO market (Packaging/Plastics) as defined by the two product categories and 12 product subcategories listed on the following page. MDM Analytics builds its product categories based on the North American Product Classification System (NAPCS) taxonomy and periodic survey data by the U.S. Census Bureau to inform its market size and segmentation modeling.

### U.S. Commercial MRO Products Trends & Forecast: 2017-2028



Source: MDM Analytics

Created with DataWrapper

Demand for Commercial MRO products (Packaging/Plastics) in the U.S. totaled \$135 billion in 2024, according to estimates by MDM Analytics. After growth years in 2021 and 2022, demand moderated and is forecast to grow from \$135 billion in 2024 to \$156 billion in 2028, a compound annual growth rate (CAGR) of 3.7%.

#### **COMMERCIAL MRO SECTION CONTENTS**

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TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

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**ELECTRONICS** 

COMMERCIAL

## **Commercial MRO Product Category Profile**

This section sizes and segments the U.S. Commercial MRO market as defined by the product categories and subcategories listed on this page. MDM Analytics uses the North American Product Classification System (NAPCS) taxonomy and periodic survey data by the U.S. Census Bureau to inform its market size and segmentation modeling.

#### **Plastics**

Plastic Flex-Tube MRO
Plastic Flex-Film&Sht MRO
Plastic Rigid-Sht&Plate MRO
Plastic Rigid-Sht&Plate Pkg
Plastic Shapes-Tube\_Rod\_Bar MRO
Plastic Shapes-Tube\_Rod\_Bar Pkg

#### **Packaging**

Packaging-Plastic Film&Sht
Packaging-Bags Industrial
Packaging-Bottles Cans&Drums All
Packaging-Containers Plastic
Packaging-Containers Paper
Packaging-Containers Paper Specialty

### **Product Category Segmentation**

The dollar value for the Commercial MRO product categories defined on the previous page and their relative percentage contribution to the estimated U.S. market size of \$135 billion are presented below.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

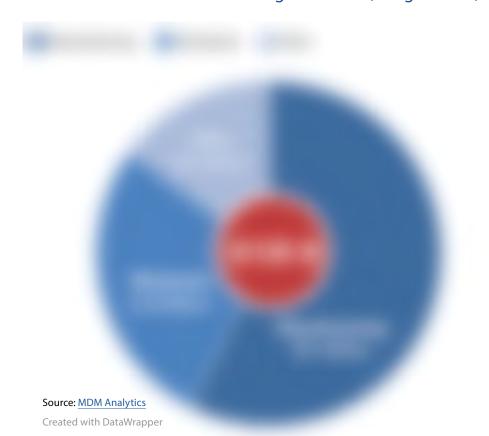
**ELECTRONICS** 

COMMERCIAL

### **End Market Segmentation** (2-Digit NAICS)

Commercial MRO products are consumed across every end-market sector of the economy. The 2-digit NAICS segmentation on this page estimates the annual market size (2024 baseline) across the three major industry sectors.

### Commercial MRO End Markets Segmentation (2-Digit NAICS)



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

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## Top 20 End Market Segmentation (3-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 3-digit NAICS end-user level for the top 20 industries across all economic sectors consuming Commercial MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)
-	Trace Manufacturing	-

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

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ELECTRONICS

COMMERCIAL

# **Top 20 Manufacturing End Market Segmentation** (6-Digit NAICS)

The following table segments estimated annual demand (2024 baseline) at the 6-digit NAICS end-user level for the top 20 manufacturing sectors (NAICS 31-33) consuming Commercial MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.

NAICs	End-Market	Est. Demand (millions)

TOTAL MRO

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## Top 10 Other End-Markets: Commercial MRO Products

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 end-market industries consuming Commercial MRO products in the U.S., according to MDM Analytics estimates.



# Top 10 Wholesale Trade End-Markets Consuming Commercial MRO Products

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 Wholesale Trade end-market industries consuming Commercial MRO products in the U.S., according to MDM Analytics estimates.



TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL

ELECTRONICS

COMMERCIAL

### Top 10 End-Markets Consuming Packaging MRO Products

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 end-market industries consuming Packaging MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.



Source: MDM Analytics

### **Top 10 End-Markets Consuming Plastics MRO Products**

The following data represent consumption at the 6-digit NAICS end-user level for the top 10 end-market industries consuming Plastics MRO products in the U.S., according to MDM Analytics estimates. These estimates represent purchases at the end-user level and include the distributor margin.



TOTAL MRO

INDUSTRIAL

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ELECTRONICS / COMMERCIAL

## Market Segmentation by U.S. Region

The following table segments estimated annual demand (2024 baseline) at the end-user level by U.S. region of Commercial MRO products in the U.S. based on the segment MRO market size of \$135 billion. These estimates represent purchases at the end-user level in U.S. dollars and include the distributor margin. MDM Analytics estimates market demand at the end-user level using its proprietary predictive market model and a combination of government, private and industry databases.

### U.S. Commercial MRO Regional Market Analysis (\$B)





States included in each of the nine U.S. regions, as defined by the U.S. Census Bureau:

#### **East North Central**

Illinois, Indiana, Michigan, Ohio, Wisconsin

#### **South Atlantic**

Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia

#### **West South Central**

Arkansas, Louisiana, Oklahoma, Texas

#### Pacifi

Alaska, California, Hawaii, Oregon, Washington

#### **Middle Atlantic**

New Jersey, New York, Pennsylvania

#### **West North Central**

Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota

#### **South East Central**

Alabama, Kentucky, Mississippi, Tennessee

#### Mountain

Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming

#### **New England**

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont

TOTAL MRO

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL /

ELECTRONICS

COMMERCIAL

## Commercial MRO Consumption by U.S. State

The following table segments estimated annual demand (2024 baseline) by state consuming Commercial MRO products in the U.S., according to MDM Analytics estimates. These estimates represent annual demand at the end-user level and include a distributor margin factor.



**TOTAL MRO** 

INDUSTRIAL

CONSTRUCTION/FACILITY

ELECTRICAL ELECTRONICS

COMMERCIAL



MDM Analytics is a leading market analytics firm for electrical, industrial and construction products in North America. Since 1987, MDM Analytics has helped clients target high potential customers and markets to reach their full market potential with market size and segmentation reports, software and data services.

MDM Analytics is an essential resource for manufacturers, distributors and private equity seeking to:

- identify market penetration & untapped potential;
- target the highest potential geographic regions, customer segments & product categories;
- assess individual customer & prospect potential;
- · more effectively deploy resources; and
- improve sales growth, margins and return on capital.

MDM Analytics' capabilities are built on a team of seasoned professionals and a proprietary database delivering reliable market size and segmentation modeling for more than 200 MRO/OEM product categories across the following major product groups:

Chemicals MRO & Production

Construction Packaging Controls Plastics

DataComm Power Transmission & Motion Control

Electrical Rubber Products

Fluid Power Safety Jan/San Steel

Material Handling Welding/Gases

MDM Analytics, through its original founding firm, Industrial Market Information (IMI), has researched and modeled North American industrial and construction product markets since the 1980s. IMI founder Rusty Duncan researched ways to increase the efficiency of his sales team in his family's third-generation industrial distribution company before starting and leading IMI at the end of the decade.

Over the next 25 years, he continued to refine the statistical market model, informed by his deep industry experience and insight, until his retirement in 2010, when IMI became an operating unit of Modern Distribution Management and rebranded as MDM Analytics.

For more information on how MDM Analytics can help you profile market opportunity for your unique product portfolio, visit the MDM Analytics website or email us at <a href="mailto:analytics@mdm.com">analytics@mdm.com</a>.

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